

# GEE VEE TRAVEL

Based on the Government guidelines we have put in the following policies and procedures.

- \* All shops have been deep cleaned and we have introduced social distancing for our staff and customers.
- \* All of our coaches have been deep cleaned. The coaches will be cleaned from top to bottom after every tour, this includes the use of our anti-bacterial fogging machine.
- \* Each driver will have their own PPE and an array of cleaning materials (disinfectant, anti-bacterial wipes etc) for cleaning high risk touch areas i.e. door handles, handrails, armrest's etc whilst they are on tour.
- \* When waiting to board our coaches, social distancing must be maintained from others and where possible at 2 metres. This includes adhering to the rules imposed at the transport interchanges.
- \* Each coach will have hand sanitiser for passengers to use when they are boarding, but we do encourage passengers to have a travel bottle of hand sanitiser with them at all times.
- \* The social distancing rule is still currently in place, where the 2 metre distance rule cannot be kept. Where we can we will be spacing our customers throughout the coach, but as all of our coaches are forward facing and high backed seats this does create a physical barrier between passengers.
- \* Face covering is mandatory to wear whilst travelling on board the coaches. A face covering is anything that covers the person's nose and mouth, for example it can be a mask, bandana or scarf. Exceptions to not wearing face coverings can be found on the GovUk site under safer transport.
- \* Passengers should look to maintain at least 1-2 metre distance where possible from other passengers whilst they are on tour with us, this means allowing time for passengers to board and alight from the coach, ensuring they regularly wash their hands or use hand sanitiser.
- \* Our on board toilet and refreshment facilities will not be available, but we will have more comfort stops en route to and from the destinations. The toilet facilities will only be available for emergencies only.
- \* The hotels that we have tours with, will have their own procedures in place in light of the UK Government guidelines and customers are expected to follow their guidance throughout their stay.

Thank you for your patience and we hope to see you on tour soon.

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